South Shore Hospital is a large, nonprofit community hospital located in the Metro South region. Inpatient visits at South Shore Hospital in FY15 were 2.6% higher than in FY11, compared with a 4.8% decrease at the cohort median. Between FY11 and FY15, outpatient revenue increased 32.9% at the hospital. South Shore Hospital was profitable from FY11 to FY15, with a total margin of 8.9% in FY15, higher than the median of its cohort (3.4%).

Overview / Size

Hospital System Affiliation: Not Applicable Not Applicable Change in Ownership (FY11-FY15): Total Staffed Beds: 432, 8th largest acute hospital % Occupancy: 71.6%, > cohort avg. (64%) ICB^θ Special Public Funding: Trauma Center Designation: Adult: Level 2. Pedi: Level 3 Case Mix Index: 0.90, > cohort avg. (0.81); < statewide (1.00)

Financial

Inpatient NPSR per CMAD:	\$10,734
Change FY14-FY15:	-9.0%
Inpatient:Outpatient Revenue in FY15:	45%:55%
Outpatient Revenue in FY15:	\$247,412,121
Change FY14-FY15:	4.6%
Total Revenue in FY15:	\$563,824,045
Total Surplus (Loss) in FY15:	\$50,044,891°

Payer Mix

Public Payer Mix:	60.1% (Non-HPP* Hospital)
CY15 Commercial Relative Price:	1.11
Top 3 Commercial Payers:	Blue Cross Blue Shield of MA
	Harvard Pilgrim Health Care
	Tufts Health Plan

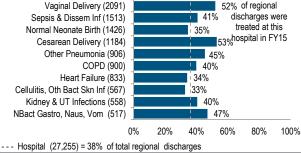
Utilization

Inpatient Discharges in FY15:	27,255
Change FY14-FY15:	10.2%
Emergency Department Visits in FY15:	94,667
Change FY14-FY15:	8.9%
Outpatient Visits in FY15:	319,937
Change FY14-FY15:	6.2%

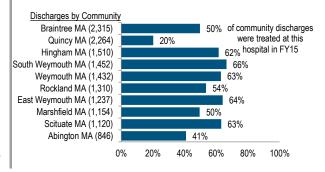
Quality	
Readmission Rate in FY15:	15.8%
Change FY11-FY15 (percentage points):	-0.3%
Early Elective Deliveries Rate (Jan 2015-Jun 2016):	0.0%

What were the most common inpatient cases (DRGs) treated at the hospital in FY15? What proportion of the region's cases did this hospital treat for each service?

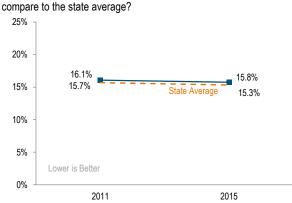




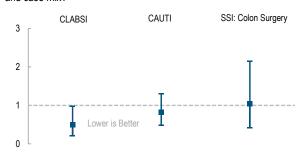
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI). catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



For descriptions of the metrics, please see the technical appendix

^a See Hospital Specific Notes in technical appendix.

2015 HOSPITAL PROFILE: SOUTH SHORE HOSPITAL

Cohort: Community Hospital

Patient Revenue Trends

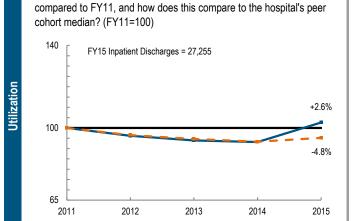
\$14.000

\$10,000

\$6,000

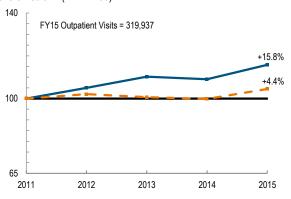
\$2,000

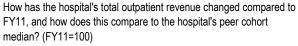




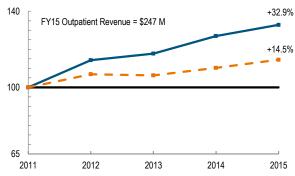
How has the volume of the hospital's inpatient discharges changed

How has the volume of the hospital's outpatient visits changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)









How have the hospital's total revenue and costs changed between FY11 and FY15?

2013

2014

2012

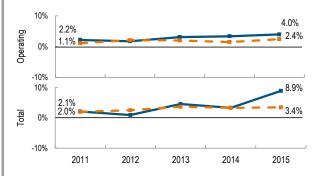
Revenue, Cost, & Profit/Loss (in millions)

Cohort Median

2011

FY	2011	2012	2013	2014	2015
Operating Revenue	\$ 436	\$ 459	\$ 472	\$ 495	\$ 536
Non-Operating Revenue	\$ (0)	\$ (4)	\$ 7	\$ (0)	\$ 28
Total Revenue	\$ 436	\$ 455	\$ 479	\$ 495	\$ 564
Total Costs	\$ 427	\$ 451	\$ 457	\$ 479	\$ 514
Total Profit (Loss)	\$ 9.1	\$ 4.2	\$ 21.7	\$ 16.4	\$ 50.0

What were the hospital's total margin and operating margins between FY11 and FY15, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.



^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

θ For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).